

# VERVE ELITE MEMBERSHIP TERMS AND CONDITIONS

## General

Outlined here are the terms and conditions of the Verve Elite Membership Programme. By becoming a member, you agree to and are bound by the terms and conditions outlined. You also agree to and are bound by our general terms and conditions. See [www.vervestudios.com.au/terms.pdf](http://www.vervestudios.com.au/terms.pdf)

## Membership Enrolment

To enrol as a Verve Elite Member, you must have completed at least one Short Course at Verve Studios or be currently enrolled in a Professional Actor Studio.

## Minimum Membership Term

There is a minimum membership term of 6 months. You must remain a member for 6 months from the date of the first direct debit. If you are enrolled in a Short Course that has commenced, you must remain a member for the duration of the course. You cannot cancel your membership mid way through a course you have enrolled in.

## Short Course Enrolment

Enrolment in Acting Short Courses will be on a first served basis. All members can enrol in 2 Short Courses per semester free of charge. If you wish to enrol in more than two courses per Semester you will need to request a meeting with Verve Studios' Manager to discuss additional enrolment. Each course allocates 75% of priority positions for members. Once these positions are filled, all members will be placed on a priority waiting list and be enrolled if positions are not filled by the general public. If the same course is re-run within the following 12 months, members on the waiting list for the original course will be given priority enrolment.

## Short Course Attendance

When enrolled in an Acting Short Course, you must attend the first week and at least 75% of the overall course to maintain enrolment. In the event that you do not meet these requirements, you may be withdrawn from the course.

## Behaviour

Verve Studios reserves the right to suspend a participant's involvement due to inappropriate or offensive behaviour.

## Scheduling

All schedules are subject to change. We will give students as much notice of these changes as possible. Changes to advertised teaching staff as well as course dates and details may occur from time to time. If this occurs, Verve Studios will replace the advertised teacher with a staff member of a similar calibre.

## Payment of Fees

Fortnightly membership fees must be paid by direct debit from an Australian bank account. Direct debit is not available from credit cards. Initial joining fee may be paid by cash, EFTPOS, credit card or cheque/money order. When becoming a member you must also complete a direct debit authorisation form.

## Cancellation of a Short Course

All short courses will require a minimum number of students and are subject to cancellation if courses are not filled.

## Cancelling A Membership

To cancel a membership you must request cancellation in writing. Your membership and direct debit will be cancelled within 5 working days from receipt of cancellation correspondence. **You cannot cancel a membership within the first 6 months.**

## Suspension of Membership

Temporary membership suspensions are not available.

## Private Tuition

Private tuition is dependant on availability.

10% discount is applied to full private tuition prices.

Private tuition is subject to general terms and conditions. See [www.vervestudios.com.au/terms.pdf](http://www.vervestudios.com.au/terms.pdf).

## Dishonoured Direct Debit Payment

In the event that a direct debit payment is dishonoured, a sms will be sent informing the member to contact Verve Studios to arrange payment and a \$10 Direct Debit Dishonour Fee will be charged by Verve Studios. If the payment is not made within 5 working days, membership and enrolment in courses will be cancelled.

## Professional Actor Studio Courses

Entry to all Professional Actor Studio Courses are subject to audition. A Verve Elite Member must audition successfully to gain entry to these courses. 10% discount will apply to each payment made provided the membership is current at time of payment.

## GST

All membership fees include GST.

## Personal Information

Your personal information is retained according to a strict confidentiality policy. When giving your personal details to Verve Studios you are automatically placed on our database and may receive information from us from time to time. You have the right to be removed from this mailing list at any time upon written request. We respect your privacy and as such will not sell or reveal your personal information to a 3rd party.

## Copyright

Verve Studios reserves the right to use any images of you obtained through class activities and/or performances for promotional purposes. All creative product remains the property of Verve Studios and can only be used with the express permission of the Artistic Director.